Cuisinart® Stainless Cookware

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ESSENTIAL PRECAUTIONS

Never use Cuisinart® Stainless Cookware on high heat. Food will burn. The aluminium encapsulated base makes this cookware highly conductive and efficient for quick, even heat distribution. We recommend using a low to medium setting for most cooking. To boil water, medium-high is sufficient. Never leave Cuisinart® Cookware or any pan empty over a hot burner. Doing so can ruin the pan and cause damage to the stovetop. Any material, if heated continuously at a high enough temperature, will begin to decompose, damaging your stovetop or cookware and/or causing personal injury. Never leave cookware on the stovetop unattended. Do not allow cookware to boil dry. If cookware boils dry, do not remove from the stovetop immediately. Turn off the heat and allow to cool naturally.

BEFORE USING

Wash your new cookware in hot water with a mild soap or dish detergent, or in a dishwasher, before using for the first time. Rinse thoroughly and wipe dry immediately with a soft dish towel, or you may place your Cuisinart® Stainless cookware in a dishwasher.

EASY MAINTENANCE

Immediately after each use, fill the pan with hot water and liquid dish detergent; let stand until lukewarm. Use a sponge or soft cloth to remove any remaining food particles. Do not use steel wool or other coarse metal pads that can make scratches. Rinse thoroughly and dry immediately for a flawless finish.

WHAT ABOUT THE DISHWASHER?

Cuisinart® Stainless is dishwasher safe.

WHAT ABOUT METAL UTENSILS?

We recommend using plastic or wooden utensils with your Cuisinart® Stainless Cookware. You may prefer using metal utensils. These may scratch the cooking surface, but will in no way impair the performance of your Cuisinart® Stainless Cookware.

TO REMOVE STAINS

Calcium in your water may leave a multicoloured stain. This is from a harmless deposit and can be removed with a little warm vinegar. Certain foods such as pasta or porridge may leave a light residue or cloudy appearance. This can be easily removed with any nonabrasive cleaning product.

TO REMOVE STUBBORN RESIDUE

When food is burned in the pan, a stubborn black residue may remain. If soaking does not loosen it, add water to a depth of one inch in the pan, then add a tablespoon of dishwasher detergent (a non-lemon product). Bring to a boil, reduce heat and simmer for 15 minutes. Let cool in the pan, then drain and rinse. Loosen the residue with a sponge or plastic spatula. Repeat if necessary.

TO REMOVE BURNER STAINS

Stains on the outside bottom (not sides) of pans can be removed with an oven cleaner. Follow the manufacturer's directions and spray or brush the cleaner on only the outside bottom of the pan. If the directions call for using the cleaner in a warm oven, heat the pan before applying the cleaner. Rinse thoroughly after cleaning. **CAUTION:** Detergent fumes can be irritating. Carry out this procedure under a hood with an exhaust fan or in a well-ventilated room.

COOKING OVER A GAS BURNER

When cooking over a gas burner, make certain the flame touches only the pan bottom. If the flame comes up the sides of the pan, energy is wasted and the sides of the pan may become permanently discoloured.

IMPORTANT NOTE: Cuisinart® Stainless Cookware has exceptionally high thermal conductivity, and even a low setting on some gas burners will overheat or even burn foods such as thinly sliced onions. An inexpensive gas "flame-tamer" placed between the burner and the bottom of the pot solves this problem. Flame-tamers are readily available at most hardware stores.

COOKING TEMPERATURE IN OVEN

Cuisinart® Stainless Cookware can be used in the oven without damage. Naturally, the handle as well as the pan will become hot. Use potholders to prevent burns. The cookware and stainless steel lids can be used in the oven at any baking temperature up to 260°C and can go from burner to grill to table when placed on a heat-resistant trivet. Glass lids are oven safe to 200°C only. DO NOT place Cuisinart® Nonstick Cookware under the grill.

WARRANTY

Cuisinart warrants that, in the unlikely event that this product develops any malfunction within 36 months of purchase of the product used for household or domestic use (or within 3 months of purchase of the product used for commercial use) due to faulty workmanship, materials or manufacture, we will either (at our discretion) repair or replace it for you .

This warranty applies for a period of 36 months for products purchased for household or domestic use (and 3 months for products purchased for commercial use) from the date of purchase of the product after which time the warranty expires and has no further force of effect.

Should you experience any operating difficulties refer to the FAQ in this booklet or contact Customer Service for advice on **1800 566 567 in Australia** or **0800 456 546 in New Zealand.**

Please retain your **Guarantee Card** and the Purchase Receipt as proof of purchase in order for your warranty entitlement to be valid.

These documents must be presented in the event of making a claim under the terms of the Cuisinart Warranty Policy.

During the warranty period Cuisinart will repair or replace (at our discretion) any defective product. However, if the product includes a number of accessories, only the defective part or relevant accessory will be replaced. Cuisinart reserves the right to make minor adjustments to fix any defect instead of replacing the entire product or accessory. Packaging and instructions, will not be replaced unless faulty. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

If a spare part is required under warranty it will be shipped to the customer or retailer at no charge.

In the event of a product or accessory being replaced during the warranty period, the guarantee on the replacement product or accessory will expire 36 months for household or domestic use (or 3 months for commercial use) from the original purchase date.

This warranty does not include or cover the following:

- defects caused by the product not being used in accordance with instructions;
- defects caused by accidental damage;
- defects caused by misuse or negligent handling of the product;
- defects caused by being tampered with by unauthorised persons;
- defects caused by the product not being maintained or cleaned according to instructions;
- defects which are normal or fair wear and tear;
- freight or any other costs incurred in making a claim;
- consumable items or accessories that by their nature and limited lifespan require periodic renewal (such as filters, seals, blades or related accessories (such as trays or utensils, light bulbs);
- products serviced or modified other than by Cuisinart or an authorised Cuisinart representative;
- use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to Cuisinart specifications;
- exposure of the product to abnormally corrosive conditions;
- any product which has its serial number or appliance plate removed or defaced;
- to any claims made beyond 3 months from the date of purchase if the product is used in commercial, industrial, educational or rental applications; or
- to any claims made beyond 36 months from the date of purchase if the product is used in household or domestic applications.
- products purchased from any person who is not a retailer serviced by Conair's authorised distributors, overseas retailers, parallel importers or purchased second hand.

The benefits given to you by our warranty are in addition to other rights and remedies under the Australian Consumer Law.
In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Our goods also come with guarantees that cannot be excluded under the New Zealand Guarantees Act.

To make a Warranty Claim or request a Spare Part Contact our customer service agents:

Cuisinart Australia
Ph: 1800 566 567
PO Box 146, Terrey Hills,
NSW 2084 AUSTRALIA

Attn: Cuisinart Returns
Cuisinart New Zealand
Ph: 0800 456 546

YOU MUST provide your full name, address, email and phone details. A copy of your proof of purchase must be supplied.

You can contact Cuisinart Australia/New Zealand via email at aus_cuisinart@conair.com or through the "Contact Us" option on the Cuisinart website www.cuisinart.com.au.

The warranty contained in this document is provided by:
Conair Australia Pty Ltd (ACN 068 492 044) (Cuisinart)
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Australia